

# An Efficient Approach to Slicing Learning Video to Improve Learning Effectiveness by Considering Learner Prior Knowledge

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#### ABSTRACT

Video has become a popular tool in today's instructional environment, which also imposes additional cognition load for learners, thereby sabotaging their learning performance. To address this problem, researchers have attempted to slice video into smaller segments, known as the "segmentation effect," so as to reduce learners' cognition load. Therefore, this paper proffers appropriate strategies with which to slice a learning video aimed at learners with different levels of prior knowledge. This is expected to reduce the cognition load of learners of differing levels, ultimately increasing their learning efficiency. This study chose its research subjects from a primary school in the southern part of Taiwan. A random sampling was conducted to create three classes for this experiment, one class with 32 students as the control group, whereas the other two classes all with 34 students as experimental group 1 and experimental group 2, respectively. Research results indicate that whether a learner is endowed with high-level, intermediate-level, or low-level prior knowledge, all participants in the experimental group outperformed their counterparts in the control group. The results cannot be inferred to other grades of students. In the future, this research will also be extended to other courses or disciplines.

Keywords: segmentation effect, expertise reversal effect, learning effectiveness

## INTRODUCTION

Cutting-edge technology and widespread use of broadband networks enable us to easily interact with others wherever they are. Whether it be social sites like blogs and Facebook, or video-hosting websites like YouTube, websurfers can easily share their life experiences, ideas, or notes taken in the learning process, over the internet. Some researchers even upload their research ideas or academic resources, so individuals with an interest in that field of study may learn from each other over this platform. These multimedia resources benefit teachers and students alike by providing a massive repertoire and convenient avenues for exploration. For example, a step-by-step solution to a math problem can be shown on a video (Ertelt, Renkl, & Spada, 2006). Video presents what is going on in the real world via audio/visual communications technologies (Paivio, 1986). This range of stimuli can strengthen learners' memories and impressions of the content while increasing their attention span. Moreover, the demonstrative effect rendered by video may help learners to reflect over the material at hand and enjoy the process of learning (Liu, Chen, & Chang, 2010).

When viewers watch a video, they not only have to identify a series of scenes and images and quickly understand how the current scene is related to the previous ones, they also need to connect new knowledge to what is already known. This is a huge task for the short-term memory and one that increases cognition load for learners, whose learning performance may suffer as a result (Hasler, Kersten, & Sweller, 2007; Spanjers, Van Gog, & van Merriënboer, 2010). To reduce cognition load, Mayer and Moreno (2003) suggested that a video be broken up into a series of small segments so viewers can better absorb the information and try to integrate the previous and newly acquired knowledge on their own. They called this the "segmentation effect". When Kalyuga, Ayres, Chandler, and Sweller (2003) examined a range of instructional techniques designed to address learner experience and reduce cognitive load, they advised that certain techniques can induce expertise reversal effect. Simply put, in expertise

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#### Contribution of this paper to the literature

- Both clustering technologies and concept mapping techniques are employed to break a video into several small pieces in order to accommodate the needs of learners with differing levels of prior knowledge and help them learn effectively.
- This study also prove that when teachers provide instructional video materials to their students, they need to take learners' prior knowledge, segmentation effect, and expertise reversal effect into account.
- This paper is the first research for primary school students by employing clustering technologies and concept mapping techniques in video segmentation, in order to examine how different strategies of segmentation help improve learner performance.

reversal the effect of instructional techniques correlates to learners' expertise in a reverse fashion. Scaffold instruction will likely lose its positive effect on more experienced learners, sometimes to the extent that learning performance is negatively affected (Dankbaar, Alsma, Jansen, van Merrienboer, van Saase, & Schuit, 2016).

Research results indicate a negative correlation between instructional techniques and learners' domain knowledge and prior experience (Kalyuga, 2007, 2008; Leahy & Sweller, 2005; Reisslein, Atkinson, Seeling & Reisslein, 2006; Rey & Buchwald, 2011). Specifically speaking, video segmentation proves little value to seasoned learners (Spanjers, van Gog, Wouters, & van Merriënboer, 2012).

As expertise reversal effect tends to hinder the learning performance of experienced learners, it is necessary to determine an effective technique for the appropriate segmentation of instructional videos. In an effort to fill this gap, the present study examined a set of videos and asked participants to answer questions related to their prior knowledge. We then implemented clustering technologies (Xiaojun, 2017) to segment the videos. Although clustering technologies help save a lot of time and manpower in the video segmentation process, they might not be good at identifying explicit learning concepts.

Novak and Gowin (1984) proposed strategies to construct concept maps based on the assimilation theory developed by Ausubel, Novak and Hanesian in 1968. This theory stresses that prior knowledge helps learners comprehend a new concept and build a cognition relationship between old and new ideas. The technique of concept mapping can be used to help learners gain knowledge through their own current cognition structure, and further connect new cognition structure to previously built ones. According to Novak, a concept map helps students better express their comprehension and grasp the locus of thought. Through the visualization of relationships among different concepts, learners are able to organize information via a diagram that graphically depicts the relationships among concepts (Novak, 1990). Hence this study further employed the technique of concept mapping to discover participants' prior knowledge and to more accurately segment videos so as to accommodate the needs of novice and seasoned learners simultaneously (Hilbert & Renkl, 2009; Scheiter, Fillisch, Krebs, Leber, Ploetzner, Renkl, & Zimmermann, 2017; Soellner, Lenartz, & Rudinger, 2017).

With the research background and motivations in mind, this study employed three video segmentation strategies: undifferentiated video segmentation, video segmentation using clustering technologies, and video segmentation using concept mapping. Each student was given video clips that best suit their needs.

#### **Research Question**

The specific research questions that guided this study are as follows:

- (1) How do the aforementioned three strategies affect learner performance?
- (2) How do the aforementioned three strategies affect learners with different levels of prior knowledge?

#### **Research Hypothesis**

Based on the research questions, the hypotheses of this study are as follows:

- Learners were provided with a video that was sliced using concept mapping techniques have better learning
  effectiveness than those with undifferentiated video segmentation and those with a video that was sliced
  using clustering technologies.
- (2) Learners with high-level prior knowledge have not significant difference in learning effectiveness when exposed to aforementioned three strategies. On the other hand, learners with intermediate-level and lowlevel learners would have significant improvement in learning when exposed to the video trimmed using concept mapping techniques.

## THEORETICAL FRAMEWORK

Mayer and Chandler (2001) conducted an experiment on college students to determine whether the segmentation of videos has an influence on learning outcomes. Results showed that participants who viewed a segmented video had a higher score in the "problem-solving and transfer" test than their counterparts (Mayer, 1997; Mayer & Chandler, 2001). Later, Mayer and Moreno (2003) presented a principle of instruction known as the "segmentation effect," which advocates slicing a teaching material (as a video) into manageable pieces, so that learners have time to absorb the information at hand, one step at a time. This improves learners' autonomy in setting a pace for themselves so all learners, whether they have sufficient prior knowledge or not, will succeed in their studies (Mayer & Chandler, 2001; Mayer & Moreno, 2003).

The reason why segmentation works wonders for learners may be because it reduces the cognition load on learners, especially novices who have difficulty in memorizing quickly passing information. It helps to fixate the attention of viewers on the video, by adding cut points at intervals. This way, learners are better able to understand ideas and process them into their knowledge frameworks. Meanwhile, cut points, like a temporal cueing, may help relieve stress and save cognition resources in processing information, as they function as boundaries between events. For a unit of instruction, temporal cueing suggests an embedded structure in instructional materials, so learners may learn something new in a more organized way (Spanjers et al., 2010; Spanjers, van Gog, Wouters, & van Merriënboer, 2011).

Furthermore, a learner's professional knowledge is key to her/his attitude and reception of certain messages or knowledge. Higher-knowledge learners (also called experts) are equipped with many schemas of domain knowledge. Their stratified structure of knowledge lends itself to an advanced schema, which is produced from organization of multiple elements of certain knowledge (Carpenter, Lund, Coffman, Armstrong, Lamm, & Reason, 2016). This advanced schema is regarded as a single unit. When faced with elements of knowledge, experts know how to effectively employ them as working memory. These higher-level elements or units consume far less working memory resources than disorganized low-level elements. In other words, schemas are at experts' disposal to handle massive amounts of information and then reduce working memory load. In addition, schema automation relieves the constraints on working memory for experts, so they can use as few resources as possible to resolve a problem (Kalyuga, 2005, 2007; Kalyuga & Sweller, 2004).

Learners' acquisition of domain knowledge therefore determines how they integrate current and previous information using established schemas held in working memory. Novice learners do not master schemas that can help them solve problems or fulfil the task at hand. It follows that instructional designs that are scaffolded may help novices build schemas in processing new ideas. When an instructional design fails to provide structural guidance for learners, these learners must rely on lower-level elements for cues in finding possible solutions and will inevitably have to wrestle with heavy working memory load (Boucheix & Forestier, 2017).

To address this problem, the current study formulates three types of segmentation strategies: undifferentiated video segmentation, video segmentation using clustering technologies, and video segmentation using concept mapping. In this experiment, the independent variable is the type of segmentation; the control variables are instructional content and level of prior knowledge; the dependent variable is the performance of the learner in the post-test; and the covariate variable is the pre-test taken by a learner before she/he watches a segmented video. Variables are considered in more detail below:

- (1) Independent variables:
  - (a) Undifferentiated video segmentation:

All participants were exposed to the same video segmented according to the same technique.

(b) Experimental group 1:

Learners were split into three groups based on their level of prior knowledge (measured by a pre-test) and then provided with a video that was segmented using clustering technologies.

(c) Experimental group 2:

Learners were split into three groups based on their level of prior knowledge (measured by a pre-test) and then provided with a video that was sliced using concept mapping techniques.

(2) Dependent variables

Learning outcomes: All three groups took a post-test to see what they had learned during the experimental activity.

Table 1.	The nu	mber of st	udents of	different	levels of	prior know	wledae
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Group	Control group	Experiment group 1	Experiment group 2	
High-level	10	10	10	
Intermediate-level	13	14	14	
Low-level	9	12	10	

- (3) Control variables:
- (a) Instructional content:

The 5th-grade mathematics unit focusing on "Four Fundamental Operations of Arithmetic" was used as the teaching material.

- (b) Test of prior knowledge:
  - A test was carried out among participants to determine their prior knowledge.
- (c) All of the groups were taught by the same teacher.
- (4) Covariate variable:

Pre-test: A pre-test and post-test were carried out in all three groups in order to examine differences in learning performance before and after the experiment.

#### METHODOLOGY

#### **Research Framework and Participants**

This study adopted a quasi-experimental design with one designated experimental group and two control groups comprising students. Taking time/manpower constraints and investigative and administrative procedures into consideration, this study chose its research subjects from a primary school in the urban area in the southern part of Taiwan. All were fifth graders and placed in a class of mixed ability. A random sampling was conducted to create three classes for this experiment. One class was designated as the "control group," whereas the other two classes were "experimental group 1" and "experimental group 2". Before the video-watching activity, a pre-test was carried out to measure prior knowledge regarding the learning material. An independent-sample t-test was used to analyze scores of the pre-test. No significant difference was detected among the three groups. Among them, the 32 pupils in the control group were supplied with a video using undifferentiated segmentation. The 36 participants in experimental group 1 were provided with a video that was trimmed using clustering technologies, whereas the 34 participants in experimental group 2 watched a video that was sliced into smaller pieces using concept mapping techniques. Additionally, the above three groups were each divided up into high-, intermediate-, and low-level knowledge types of learners. Details are shown in **Table 1**.

#### **Research Tools**

#### An online video platform

This video platform was built by the authors using PHP Hypertext Preprocessor coupled with MySQL Database. Users need to log in to the system and fill in personal information before registering as a member. Then they are given a learning video segmented according to their pre-test scores (shown in **Figure 1**). Users press any key for the video to continue from cut points, placing control of the pace of learning in their hands (**Figure 2**).



Figure 1. Screenshot of the video playback system



Figure 2. Screenshot of the cut point

Table 2. Two-way specification table of pre-test questions

Teaching objectives	Knowledge	Comprehension	Application	Analysis	Sum
Four fundamental operations of arithmetic	4	1	3	1	9
Distribution law	0	2	2	2	6
Sum	4	3	5	3	15

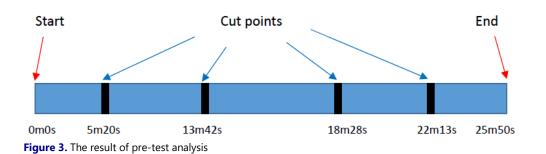
## Test items of pre- and post-test

The items in both pre- and post-tests were devised by five math teachers, each with over ten years' experience. The two-way specification table is presented in **Table 2**, which was drawn up in accordance with the taxonomy of cognition development developed by Bloom: knowledge, comprehension, application and analysis (Bloom, 1956). Of these test items, 4 were designed for knowledge, 3 for comprehension, 5 for application, and 5 for analysis.

As the results of pre-test analysis shown in **Table 3**, item discrimination was measured via the correct rate of the high-score minus the correct rate of low-score groups. Item difficulty analysis was measured by adding the two correct rates and then dividing them. The sample comprised 46 pupils, who were chosen from two classes of a primary school in southern Taiwan. The top and bottom 27% were categorized as the high-score and low-score groups, respectively. Lastly, the criteria for item difficulty and item discrimination was set between 0.2 and 0.8, and below 0.3, respectively. The item difficulty and item discrimination of Item 5 were 0.94 and 0.13, which was not a

14	The correct rate of	The correct rate of	Item	ltem
ltem	High-score groups	Low-score groups	difficulty	discrimination
1	0.93	0.10	0.52	0.83
2	0.96	0.20	0.58	0.76
3	0.93	0.27	0.60	0.66
4	0.87	0.03	0.45	0.84
5	1.00	0.87	0.94	0.13
6	1.00	0.37	0.69	0.63
7	0.97	0.53	0.75	0.44
8	0.97	0.17	0.57	0.80
9	0.93	0.57	0.75	0.36
10	1.00	0.60	0.80	0.40
11	1.00	0.57	0.79	0.43
12	0.97	0.60	0.79	0.37
13	0.97	0.43	0.70	0.54
14	0.97	0.43	0.70	0.54
15	0.90	0.20	0.55	0.70





proper question. Item 5 needed to be revised to meet the above criteria. After revision, the reliability of the pre-test is 0.810 (> 0.7), demonstrating good reliability.

After the experiment, all students (from two experimental groups and one control group) were asked to take a post-test in order to gauge the participants' learning performance during the experiment. After the validity of the post-test was confirmed, item difficulty and item discrimination were analyzed to decide if any items should be revised. The criteria for such revisions were identical to those of the pre-test, and were later used as guidelines for test optimization. The sample (of 44 pupils) was also taken from two another classes of a primary school in southern Taiwan. The post-test's reliability reaches 0.832 (> 0.7), demonstrating good reliability.

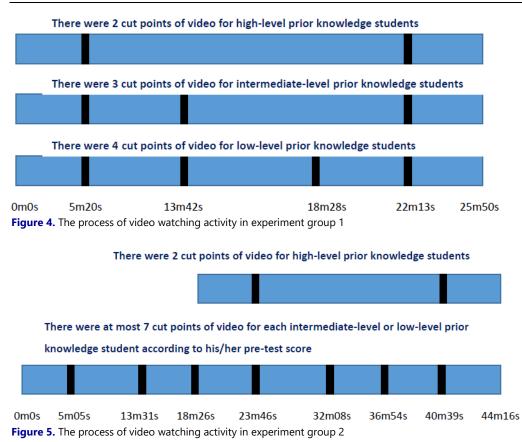
#### **Experimental Design and Procedures**

The 3-stage experiment was conducted as follows:

- (1) Pre-test: A pre-test was carried out in all groups (one control group and two experimental groups) to measure the level of their prior knowledge.
- (2) Learning activity: This activity was divided into two steps:
  - (a) On the day of the experiment, an explanation and demonstration were provided for the learners to teach them how to operate the video player interface.
  - (b) Users were engaged in video learning activity.
- (3) Post-test: A post-test was carried out among all participants after the video learning activity was over.

Participants were shown an animated video focusing on step-by-step solutions to math problems. For the control group and experimental group 1, the video lasted 25 mins and 50 secs. For experimental group 2, the video lasted 44 mins and 16 secs. This period was interspersed with a lot of cut points. The number and positions of cut points varied according to the participants' prior knowledge.

**Figure 3** presents a flow chart of the video watching activity designed for the control group. All participants, regardless of their level of prior knowledge as determined by the pre-test, were presented with the video with identical length and positions of cut points.



In **Figure 4**, there is a flow chart of the video watching activity designed for experimental group 1. Participants were split into three groups based on their pre-test results, and each group was presented with a video that was sliced at different positions according to the viewer's level of prior knowledge. For those with high-level prior knowledge, two cut points were set at 5'20'' and 22'13''. For those with intermediate-level prior knowledge, four cut points were set at 5'20'', 13'42'', and 22'13''. For those with low-level prior knowledge, four cut points were set at 5'20'', 13'42'', and 22'13''. For those with low-level prior knowledge, four cut points were set at 5'20'', 13'42'', 18'28'', and 22'13''. The cut points of video for each group were carefully determined by the teachers with their teaching experiences of "Four Fundamental Operations of Arithmetic" according to the prior knowledge of these three groups, respectively. Basically, the lower the prior knowledge, the more cut points were set.

**Figure 5** shows a flow chart of the video watching activity designed for experimental group 2. As shown in **Figure 6**, the concept map was used to trim the video by the teacher previously. Participants were split into three groups based on their pre-test results, and each group was presented with a video that was cut at different positions according to the viewer's level of prior knowledge. For those with high-level prior knowledge, two cut points were set at 5'20'' and 22'13''. For those with intermediate-level prior knowledge, three cut points were set at 5'20'', 13'42'', and 22'13''. For those with low-level prior knowledge, four cut points were set at 5'20'', 13'42'', 18'28'', and 22'13''. In addition to an animated video focusing on step-by-step solutions to math problems, other videos focusing on similar concepts were provided as well. For learners with high-level prior knowledge, two cut points were set at 5'20'' and 22'13''. The intermediate- and low-level groups were shown different videos focusing on feature similar concepts before watching the target video. The maximum number of cut points was 7 points at 5'05'', 13'31'', 18'26'', 23'46'', 32'08'', 36'54'', and 40'39''.

#### Lee & Tsai / Slicing Learning Video

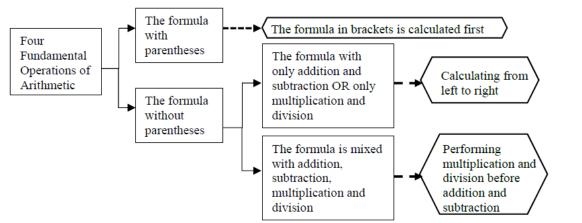


Figure 6. The concept map of "Four Fundamental Operations of Arithmetic"

Table 4. Paired samples t-test results of the pre-test and post-test within control group

	Ν	М	SD	р	
Pre-test	32	71.19	20.287	002**	
Post-test	32	85.69	15.782		

\*p<.05 \*\*p<.01

Table 5. Paired samples t-test results of the pre-test and post-test within experiment group 1

N	M	SD	р	
36	66.00	26.679	000+++	
36	81.33	24.699	000***	
	36	<u>36 66.00</u>	N         N         SD           36         66.00         26.679	

\*p<.05 \*\*p<.01 \*\*\*p<.001

Table 6. Paired samples t-test results of the pre-test and post-test within experiment group 2

	Ν	Μ	SD	р	
Pre-test	34	66.65	22.871	000+++	
Post-test	34	82.41	26.029	000***	

\*p<.05 \*\*p<.01 \*\*\*p<.001

<b>`</b>	Ň	M	SD	F	
Control group	32	85.69	15.782	2.257	
Experiment group 1	36	81.33	20.946		

#### RESULTS

#### Analysis of Pre- and Post-tests

All three groups of participants were provided with pre-and-after tests; therefore we performed a paired sample t-test to compare learning performances. **Table 4** demonstrates that the control group received an average score of 85.69 in the post-test, significantly higher than 71.19 of the pre-test (t = - 4.608, p < 0.01). Similarly, experimental group 1 (clustering technology) obtained an average score of 81.33 in the post-test, significantly higher than 66.00 in the pre-test (t = - 4.364, p < 0.001), shown in **Table 5**. **Table 6** shows that experimental group 2 (concept mapping technique) obtained an average score of 82.41 in the post-test, significantly higher than 66.65 of the pre-test (t = - 4.727, p < 0.001). In all three groups, the score of the post-test in learning performance was significantly higher than that of the pre-test.

## Analysis of Influence of Video Segmentation on Learning Outcomes

We performed ANCOVA to verify whether undifferentiated video segmentation, video segmentation using clustering technologies, and video segmentation using concept mapping technique, would exhibit different learning outcomes in pairs of comparison. Results are shown in Tables 7, 8, and 9.

 Table 8. ANCOVA analysis of learning effectiveness between control group and experiment group 2

	N	M	SD	F	
Control group	32	85.69	15.782	2 (10	
Experiment group 2	34	82.41	26.029	2.619	

Table 9. ANCOVA analysis of learning effectiveness between experiment group 1 and experiment group 2

	Ν	М	SD	F	
Experiment group 1	36	81.33	20.946	001	
Experiment group 2	34	82.41	26.029	.001	

 Table 10. Paired samples t-test results of the pre-test and post-test of different levels of prior knowledge within control group

	N	М	SD	р
pre-test	10	95.60	5.060	.653
post-test	10	94.80	5.514	.053
pre-test	13	69.85	7.894	00.4++
post-test	13	83.69	18.273	.004**
pre-test	9	46.00	46.00	000***
post-test	9	78.44	16.149	.000***
	post-test pre-test post-test pre-test	post-test10pre-test13post-test13pre-test9	pre-test         10         95.60           post-test         10         94.80           pre-test         13         69.85           post-test         13         83.69           pre-test         9         46.00	pre-test1095.605.060post-test1094.805.514pre-test1369.857.894post-test1383.6918.273pre-test946.0046.00

\*p <.05 \*\*p <.01 \*\*\*p <.001

 Table 11. Paired samples t-test results of the pre-test and post-test of different levels of prior knowledge within experiment

 group 1

Level		Ν	Μ	SD	р
High-level	pre-test	12	96.00	5.326	1.000
	post-test	12	96.00	5.326	1.000
Intermediate-level	pre-test	14	64.29	9.343	.006**
	post-test	14	85.43	21.661	
Low-level	pre-test	10	32.40	12.176	002***
	post-test	10	58.00	27.244	.002***

\*p <.05 \*\*p <.01 \*\*\*p <.001

In **Table 7**, the output of ANCOVA (F(1,62) = 2.257, p > .05) reveals a non-significant difference between the control group and experimental group 1. In **Table 8**, the output of ANCOVA (F= 2.619, p > .05) reveals a non-significant difference between the control group and experimental group 2. **Table 9** also shows a corresponding result in the learning outcomes of experimental group 1 and experimental group 2 (F=.001, p > .05).

To explore why different strategies of segmentation did not have a significant impact on learners, this study performed a paired sample t-test on the pre- and post-tests undertaken by high-, intermediate-, and low-level learners of the aforementioned three groups.

#### Control group: undifferentiated video segmentation

**Table 10** shows the learning outcomes of high-level learners before and after watching the undifferentiated segmented video. The pre-test confirmed that these learners already had some understanding of step-by-step solutions to math problems. When they were engaged in the video learning activity, cut points (temporal cueing) seemed unnecessary for them because these pauses interfered with their learning process. Learners with intermediate- and low-level knowledge obtained higher scores in the post-test than in the pre-test. While both showed significant difference in their learning performance, the difference in low-level learners was more significant (p < 0.001).

## Experimental group 1: segmentation using clustering technology

**Table 11** reveals the three levels of learners' outcomes produced before and after watching the video trimmed using clustering technologies. The data reveals that high-level learners were not significantly affected by this video using clustering technologies, which might be because they have already have a knack for acquiring new knowledge. On the other hand, intermediate- and low-level learners obtained a significantly higher score in their post-test. The significant levels were < 0.01. Therefore segmentation through clustering technologies helped increase the learning performance of intermediate- and low-level participants.

Level		Ν	М	SD	р
High-level	pre-test	10	94.00	6.864	.833
	post-test	10	94.60	9.046	
Intermediate-level	pre-test	14	66.71	6.157	.000**
	post-test	14	89.14	19.732	
Low-level	pre-test	10	39.20	12.155	.018***
	post-test	10	60.80	32.947	

**Table 12.** Paired samples t-test results of the pre-test and post-test of different levels of prior knowledge within experiment group 2

\*p <.05 \*\*p <.01 \*\*\*p <.001

#### Experimental group 2: segmentation using concept mapping technique

**Table 12** shows the three levels of learners' outcomes produced before and after watching the video trimmed using concept mapping techniques. According to the data, high-level learners showed a slightly higher score in the post-test than the pre-test, yet the t-test result exhibited little difference. This might be because learners with high-level prior knowledge are skilled at integrating new material, and are not subject to outside influences. Intermediate-level learners, however, scored significantly higher in the post-test (p < 0.001). This was presumed to be because learners of this group benefitted from the video using concept mapping techniques, and have a fuller understanding of relevant ideas, thereby achieving efficiency in learning. Low-level learners obtained higher scores in the post-test after watching the video trimmed using concept mapping techniques. However, the significance level (p < 0.05) was lower than the undifferentiated and clustering technology groups. It was inferred to be due to the excessive length of this video, which caused an attention problem. Secondly, this might be because these low-level learners did not have adequate command of concepts before watching this video, and had difficulty in comprehending the content of this video.

The above analytical results validate that the three types of learners benefit from different methods of video segmentation. Learners with high-level prior knowledge did not show significant difference in learning performance when exposed to three differently segmented videos. Intermediate-level learners showed significant improvement in learning when exposed to the video trimmed using concept mapping techniques. Low-level learners made significant progress after watching the videos trimmed with undifferentiated segmentation and clustering technologies.

#### DISCUSSION AND CONCLUSION

Segmentation has a significant influence on learner performance. Previous studies investigated segmentation in which cut points were manually controlled by users; this study is the first to employ clustering technologies and concept mapping techniques in video segmentation, in order to examine how different strategies of segmentation help improve learner performance. Results validate the existence of segmentation effect. Additionally, the research hypothesis (1) is valid, that is, learners were provided with a video that was sliced using concept mapping techniques have better learning effectiveness than those with undifferentiated video segmentation and those with a video that was sliced using clustering technologies. Besides, learners with intermediate-level and low-level learners would have significant improvement in learning when exposed to the video trimmed using concept mapping techniques, but, learners with high-level prior knowledge have not significant difference in learning effectiveness when exposed to aforementioned three strategies.

Moreover, the research hypothesis (2) is also valid, it was revealed that high-level learners did not show significant improvement in their learning outcomes. More surprisingly, when high-level learners were exposed to a video with undifferentiated segmentation, a reverse effect was found in their learning outcomes, which validate the existence of expertise reversal effect (Chen, Kalyuga & Sweller, 2017).

Even though different types of learners might benefit from different strategies of video segmentation and show improvement in their learning outcomes, it is worth noting that the intermediate-level learners who watched a video using concept mapping technique performed much better than their counterparts watching a video trimmed with clustering technologies. The instructor of the concept mapping group needed to spend additional time reviewing relevant concepts in that field of knowledge and checking cut points. Conversely, although the intermediate-and low-level learners watching a video using clustering technology did not show significant improvement, the instructor of that group was not required to spend extra time reviewing an array of concepts and checking cut points. Hence the two strategies of video segmentation, clustering vs. concept mapping, each have their own advantages and disadvantages. Instructor and learner attributes must be considered in the selection of the method most appropriate for the target audience (Blayney, Kalyuga & Sweller, 2016).

## RESEARCH LIMITATION AND FURTHER RECOMMENDATION

Due to the limitation of experimental time and teaching environment, all participates in this study were fifth graders from a primary school in the urban area in the southern part of Taiwan. The results of this study cannot be inferred to other grades of students.

Besides, an instructor needs to take learners' prior knowledge, segmentation effect, and expertise reversal effect into account when she/he provides instructional video materials. Clustering technologies have a relatively modest effect on learner performance, yet this strategy is less time-consuming. Conversely, the concept mapping technique remarkably increases learner performance, yet it requires high investment from the teacher. In the future, more data mining technologies (Han, Kamber, & Pei, 2011) would be applied in the development of the segmentation strategy during the learning process, which could automatically analyze and then segment video for an individual learner more effectively and efficiently aid in the improvement of learning performance.

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